



## A Message from Dr. Bennett

We've had a fantastic start to our fall semester, beginning with our Opening Day Activities. It was great to start the year by celebrating our successes – strong enrollment, improved completion rates, and piloting our updated (Draft) Governance Handbook.

A few of our major college-wide projects this semester include:

- Finishing our Institutional Self-Evaluation Report (ISER)
- Completing our new Integrated Student Success Plan
- Improving our Program Review process
- Developing new curriculum
- Preparing dynamic lectures and interactive lab sessions, and
- Providing outstanding student service.

With all this work, it's easy to get overwhelmed. So, I invite you to please take a moment and breathe. And smile. And remember why we come to work each day. We are here for our students. Every day we make a difference in our students' lives. Most of the time we don't know the positive affect we are having at that moment. Our students need us to care about them, they need us to be role models, and they need us to teach them how to be critical thinkers and problem solvers. They need us to appreciate when they make a significant effort to complete a difficult project and to value their small successes.

When we come to work, we create opportunities...one student at a time...every day. So, smile! And enjoy your day!

### President's Community Involvement (Strategic Goal 4.1.3)

In August, I presented our CTE growth plans to the **Fresno Business Council**. They are excited about our student enrollment growth and anxious to partner with us as we develop our CTE programs.

Along with Chancellor Parnell, President Caldwell, and several of our district Vice Chancellors, I attended a reception for the new **Fresno Pacific University President, Dr. Joseph Jones**. Dr. Jones is a dynamic, innovative leader, with a history of being an advocate for racial reconciliation, urban leadership training and intercultural learning.

I also joined Lorenzo Rios, CEO of the Clovis Veterans Memorial District, at the **Fresno County State of the Children Breakfast!** The keynote speaker, Mr. Arnold Chandler, discussed how Forward Change's data-driven, innovative Life Course Framework is being applied to identify and accelerate local interventions that improve outcomes for the most vulnerable children in our community. It was a fascinating presentation that showed the absolutely critical role education plays in building a strong Fresno County.

#### Town Halls

October 19, 2017	3:30-4:30	Planning and Budget
March 1, 2018	TBD	Accreditation
April 19, 2018	TBD	Budget

#### Lunches with Lori

September 13, 2017	12:30-2:00	AC2 276
October 17, 2017	12:00-1:30	AC2 276
November 14, 2017	12:30-2:00	Herndon Campus, Building B, Room 304

#### Accessibility Trainings

September 11	8:00-10:00	Advanced Accessibility Testing Center
September 11	10:30-5:00	Online Forms Testing Center
September 12	8:00-1:00	Making Documents Accessible Testing Center
September 12	2:00-4:30	Basics of Accessibility AC1 145

## Our Accreditation Timeline

In last month's issue, we briefly reported on the purpose of accreditation and what it means for Clovis Community College. The Institutional Self-Evaluation Report (ISER) and corresponding evidence have been developed with college-wide input on the various standards. In spring 2017, the standard team leaders submitted their final drafts to Kelly Fowler (Vice President of Instruction and Student Services and Accreditation Liaison Officer) and Jennifer Simonson (Faculty Accreditation Committee Co-chair and self-study editor). Kelly, Jennifer, and a dedicated team spent the spring and summer reviewing each section and following up on gaps or needed evidence. They also made sure the sections flow well, are consistent, and are presented as "one voice".

This fall, we are in the home stretch! Our next steps include gathering the last of the evidence and sending the entire Institutional Self-Evaluation Report (ISER) through our regular participatory governance review and approval process. Academic Senate, Classified Senate, and Associated Student Government will all have an opportunity to provide feedback. According to our timeline, in late October, College Council will review the document. The ISER will be presented to the Board of Trustees in November for the 1st read, and in December for the 2nd read. It will be sent to ACCJC in early January 2018. Our college accreditation site visit is scheduled the week of March 5-8, 2018.

## Governance Handbook (Strategic Goal 6.2.2)

A draft of the updated Governance Handbook was presented at Opening Day on August 10th and sent out college-wide the following Monday. On August 25, College Council formally accepted the document and agreed to pilot the new structure for a year. During the fall semester, we will be piloting the model outlined in the handbook, including a revised committee structure, and College Council will perform an assessment in the spring.

## Committees + Communication (What's my role?) (Strategic Goal 6.2.2)

So, I was just appointed to a committee. Now What? As a member of a committee or governance group, you are representing your constituent members. This means your input should represent, not just your opinion, but the voices of others within your representation group. To be most effective as a committee representative, you should read agendas and handouts in advance of the meeting, and spend time gaining input, as needed, on specific topics.

When an item requires committee approval, the typical process includes a 1st and 2nd read by the group/committee. Prior to the 2nd read, you should share the information with people in your area(s) to gain input before voting. You should also report key topics or recommendations at division, department, and/or senate meetings. We are working to expand our communication, and share information widely across campus. So please help the college by providing strong two-way communication.

## Fall Planning Retreat, September 15

### CVMD, 12:30 p.m. - 4 p.m.

September 15th will be our second annual Fall Planning Retreat. This event provides a college-wide opportunity to discuss specific topics related to college planning and data assessment. This year, we will be:

- Validating our Mission and Values
- Connecting the Dots between the Mission, Integrated Planning, and Resource Allocation
- Reviewing our Quality Focus Essay Projects
- Beginning work on Quality Focus Essay Project 2 by looking at how can data support our goals





## Program Review Revitalization

As the College Council Ad Hoc addressed our participatory governance processes (including committees and communication) this past summer, the group realized that one of the college's major planning committees, the Program Review Committee, also needed additional guidance. Program Review is one of the most significant processes on our campus. Now that we are an independent college, it is time for us to update our process to align better with the needs of our growing campus. With some assistance from Dr. Eva Conrad, an outside consultant, we will be establishing a program review process for Clovis Community College that is efficient, transparent, and effective. The end goal is to have this process reviewed, revised, and being vetted by the end of the fall 2017 semester. Please keep an eye out for additional updates as we ask for input and feedback!

## Website Update



On September 1, after much collaboration and input from our students, faculty, classified staff, and members of our local community, we published the beta version of our new website for open review. If you have any feedback, please send it to our webmaster, Nina Roby ([nina.robby@cloviscollege.edu](mailto:nina.robby@cloviscollege.edu)).

Anyone can view the site as a link from our current website, or at [beta.cloviscollege.edu](http://beta.cloviscollege.edu).

On October 1, the official rollover will take place. We hope you enjoy our new website and look forward to your comments and feedback.

## Academic Senate Update

Academic Senate had our first meeting on August 22nd. Meetings are open and all faculty are encouraged to come anytime during the year. We have a lot to do this fall semester, with several plans (accreditation, Student Success and governance handbook) needing approval. Hope to see you there!

## Classified Senate Update

This year we are naming our Classified scholarship the Linda Little Scholarship after the former assistant to the president who retired last year and made a very generous donation. Classified Senate will be selling Mexican sweet bread at the Mexican Independence Day event on September 14th. The Senate is currently reviewing and updating our Constitution and By-laws to reflect our growth

## Associated Student Government Update

The Associated Student Government actively participated in welcoming new students and informing them about student government, both during Crush Days and Welcome Week. After less than two weeks, over ten ambitious and motivated applicants are being considered for positions as senators, which will improve the ASG's ability to advocate for the students of Clovis Community College, who now number over 10,000. ASG is currently working on its own handbook which will serve as a guide to how the organization is run, as well as reviewing their constitution and bylaws. In addition to this, ASG is organizing and planning numerous events, including training for clubs and community volunteering, as well as continuing their active participation in the region.

## Featured Department Technology Services

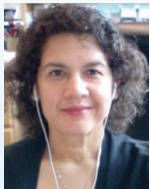
Our Technology Services Department wants everyone to know, they are not here to judge. When asked what message they would want to convey college-wide, it was that employees should feel comfortable coming to them with all of their technology issues, no matter how silly they may seem. They are a team that focuses on and excels at customer service. Leader John Forbes describes it as a “whatever it takes attitude.” They get things done and have fun in the process. This is not as an easy task with such a diverse workload. Not only do they work on employee and student lab computers, they spend a great deal of time helping students set up their personal devices (including phones) so they can access all of our college resources. Teamwork is critical in managing it all. Nico Escobar, CCC student turned lab technician, noted that the start of the current semester was one of the smoothest he has seen. He attributes this to the growth and strength of the department; he feels they have become a “legitimate team”.



(L-R) Khamsoha Boutthavong, Mike Srun, Paul Johnson, John Forbes, Nico Escobar, Teng Her, Nicole Arosteguy.

So often the work that the Technology Services department does happens behind-the-scenes and we don't get the opportunity to properly show our appreciation so please join me in thanking the team for all their hard work, and remember to reach out ([techhelp@cloviscollege.edu](mailto:techhelp@cloviscollege.edu)) when you need help.

## Welcome New Crush Team Members



**Rosa Alcazar**  
Biology Instructor



**Jordan Anderson**  
Chemistry Instructor



**Matthew Graff**  
Mechatronics Instructor



**Robyn Nearn**  
Biology Instructor



**Jaclyn Rowley**  
English Instructor



**James Vea**  
Occupational Therapy  
Assistant Instructor



**Houa Ha Xiong**  
Instructional Technician,  
Science

## Calendar of Events

- September 6, 11, 12 Accessibility Training
- September 15 College-wide Planning Retreat at 12:30 p.m. at Clovis Veterans Memorial District
- September 22 Scholarship Ceremony  
CCC Library
- October 6 Action Plans Due to Vice President Lorrie Hopper
- November 10 Veterans Resource Center Ribbon Cutting at AC2-121 (rescheduled)

