



Report to the Board of Trustees, SCCCD

April 7, 2020

WE APPRECIATE OUR STUDENTS AND ARE HERE TO HELP!

- 96% of our students accessed Canvas since the online transition on March 20. Faculty and student services employees are contacting the 4% to help them with any questions or challenges they may have during the online transition.
- Approximately 200 students who didn't own a laptop or computer were able to check-out laptops from the <u>library</u>. All students were provided details about low cost and free internet services.
- 3. During the week of March 23, the Crush Food Pantry served 250 CCC students.
- 4. 100% of our classes, about 635 sections, were moved online in four days. Faculty are developing new, creative ways to present lab content online.
- Our distance education faculty trainers held two days of in-person professional development training (9 a.m.-9 p.m. to meet all schedules) and continue to offer multiple sections of online training and support for faculty and staff. In total, 12 workshops were offered March 16 through March 19.
- Counseling received 4 out of 4 star ratings via online assistance and counseled 215 students online from March 16 through March 27.
- 7. Financial Aid is online and accessible by phone and email. They are preparing the checks that will be disbursed to students on April 2.
- 8. The website is updated daily with new online resources for <u>students</u> and <u>employees</u>. CCC offers phone and email options for students who have questions.
- Social Distancing messages are being reiterated via email, social media, and the website, especially with Spring Break coming soon.
- 10. Dr. Bennett has held daily briefings for employees via zoom and emailed daily updates.
- 11. Students are emailed updates twice per week, and we are planning a student-focused virtual town hall hosted by Dr. Bennett and ASG President Elijah Banda.
- 12. The ASG is working on a survey that will be emailed to students to seek ideas for a virtual commencement.
- 13. All of CCC's faculty, staff, and administrators are true heroes as they worked tirelessly to transition online in a matter of days to ensure students can continue their educational studies with no disruption. All departments are ready to serve students online.
- 14. 56 employees represent the CCC Emergency Response Team and are participating in the 5-hour plus mandatory training held by West Coast Consulting via Zoom. The training meets all state and federal regulations and allows the college to apply for reimbursements for items purchased during an emergency/crisis, such as the COVID-19. Another 50 employees were interested in the training and are completing the 2-hour modules.



ABC30 interviews President Dr. Bennett about CCC using Zoom for online education.



"I would love to thank all administrators, faculty, and staff on behalf of the student body. I know during a time like this it is very easy to overlook all of the hard work going on behind the scenes that most individuals do not have the opportunity to see. From a student's perspective, although the transition to online instruction was not one anyone would have seen

coming, I can truly say when dealing with the everything the student was the main focus. Everyone has come together to work during this very unique situation. I can only imagine how other campuses/places are dealing with this epidemic. Everyone on campus has worked tirelessly to address concerns of all students and fix the problems that have come up." Elijah Banda. ASG President

UPDATES FROM INSTRUCTORS ABOUT ONLINE LEARNING:

Mathematics Instructor Jason Gardner:

Mr. Gardner has taken the opportunity to implement a course design in an outline format, which he has been considering for some time. As part of the class, he incorporated a synchronous live class session to simulate the portion of a class lesson with the engaged, interactive learning, student led group work, and student discovery exercises. After a class discussion on the video lesson, students were sent into smaller break out groups where they worked on math problems from the lesson together in Zoom on their own white board. Mr. Gardner was able to move through the individual break out groups helping as needed, before he reconvened as a class on Zoom to discuss the problems as a class. He had 90% attendance in this live session over the three classes he implemented it in.

Biology Instructor Dr. Rosa Alcazar:

Dr. Alcazar had her first zoom live lecture and it went really well. Students who normally do not speak up in class were doing so using the chat feature. Students were quick to help each other with technical issues. She felt the relationship of student/teacher changed because her students were being so supportive of her and it was really rewarding.





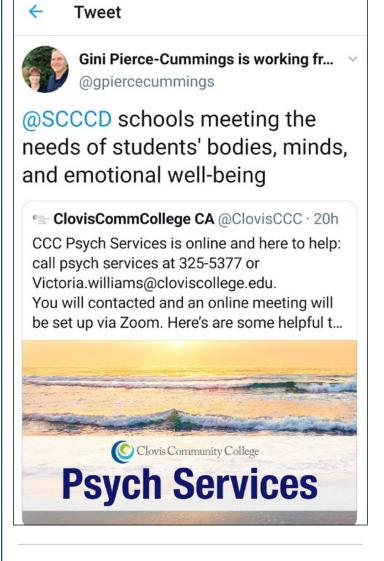
Tutorial Center:

Stacy Ross said the <u>Tutorial Center</u> is starting to have students come online and it is going well. They can tell that students are receiving instructions from instructors on how to login and get familiar with the system.

A BIG "Crush" shout out to Web Content Engineer Nina Roby! She has been hard at work keeping the website up-to-date with various online resources for students and employees.

POSITIVE SOCIAL MEDIA FEEDBACK

367 views · Liked by mester.tom and thatsokorrea clovis_community_college Here to help if you are a current CCC & don't have a laptop for your online... more 3 days ago _lupitatrevino_ Thank you CCC for providing students with this essential tool to continue on their path to success! 6 I am so glad my daughter selected your school and will be attending Fall of 2020. 2 likes Reply Hide replies sonaavakian @_lupitatrevino_ I've really enjoyed my semester there too, she's going to have a great time! 1 like Reply clovis_community_college @_lupitatrevino_ We appreciate the kind words-thank you. So glad your daughter chose CCC & we look forward to having you join the Crush family this fall. Be safe & healthy. 17m Reply clovis_community_college @sonaavakian we appreciate you-please continue to check our website for online education resources. Take good care. 16m Reply





Online short-term classes start April 13